

LIEBHERR

中国（上海）自由贸易试验区高设北路 319 号, 邮编 201208
319 Gao She North Road, 201208, China (Shanghai) Pilot Free Trade Zone

利勃海尔 (中国) 有限公司
Liebherr (China) Co., Ltd.

土方机械	起重机
Earthmoving	Mobile Cranes
矿山设备	宇航
Mining	Aerospace
电器部	零部件
Appliance	Components
轨道交通	混凝土技术
Transportation	Concrete Technology

齿轮加工机床和自动化系统
Gear Technology & Automation Systems

利普赫尔家用电器服务收费标准 Liebherr Consumer Appliance Service Charges

1. 适用产品：Liebherr 家用冰箱、酒柜和雪茄柜
1. Applicable products: Liebherr consumer refrigerators, wine coolers and humidors

2. 生效日期：2023 年 01 月 01 日
2. Effective date: Jan.01,2023

3. 收费服务范围：

3. Charged service range:

- 所有非包修期内的服务
- All non-warranty services
- 在包修期内，但非因产品质量而导致的服务，如用户使用不当等原因导致的服务
- Services provided during the warranty period, but not due to the quality of the product, but caused by improper use by the user, etc.

4. 收费项目及标准：

4. Charging items and standards:

根据家用电器维修服务明码标价规定，服务收费项目应指明待修产品、修理项目、上门费、人工费、配件费和维修拖运费等。

Based on regulations requiring household appliance repair services to be provided with expressly defined prices, the service charges shall specify the products to be repaired, the repair items, home service charge, labor cost, spare parts cost and transportation cost etc..

4.1. 上门费：

4.1. Home service cost

- 见所附上门费及价目表，单位：元
- Please refer to attached home service charge and price list, unit: yuan

4.2. 人工费：

4.2. Labour cost:

- 见所附人工费及价目表，单位：元
- Please refer to attached labor cost and price list, unit: yuan

4.3. 拖运费：

4.3. Transportation cost:

- 见所附上门费及价目表，单位：元
- Please refer to the attached transportation cost and price list, unit: yuan

4.4. 配件费：

4.4. Spare parts cost

- 配件费收费请参考 Liebherr 在线备件销售目录 Liparts，单位：元
- Please refer to Liebherr online spare parts catalogue, called Liparts, unit: yuan

5. 人工费及价目表：

5. Labor costs and price list:

上门费：

Home service charge:

类别 Category	上门费说明 Home service charge description	收费标准 (单位：元) Charges (Unit: CNY)
单程距离≤40km One-way Distance≤40km	实际服务距离以上门服务的工程师通过其交通工具从所属的中心/分站或授权网点所在地至用户服务地址的单一最优路线的路程为准。 The actual service distance is subject to the distance of the single optimal route of the home service providing engineer via his vehicle from the center/substation or authorized outlet location he belongs to to the user's service address .	40
40km<单程距离≤70km 40km<One-way Distance ≤70km	请参考上文内容。 Please refer to above description.	80
70km<单程距离 ≤100km 70km<One-way Distance ≤100km	请参考上文内容。 Please refer to above description.	120
单程距离>100km One-way Distance>100km	请参考上文内容。 Please refer to above description.	价格另议 Price to be individually negotiated

人工费：**Labor cost:**

类别 Category	修理项目 Repair item	收费标准 (单位: 元) Charges (Unit: CNY)
小修 Minor repair	更换/维修/调整: LED 灯、辅件、启动器、保护器、电容、电源线、门吸、底座、铰链、可拆卸式门封、门把手、排水阀、蒸发器托盘等 Replacement/repair/adjustment: LED light, Accessories, PTC relay, winding protection switch, operating capacitor, power cord, door stopper, base, hinge, seal gasket (Clip on), door handle, drain valve, evaporator tray, etc.	150
中修 Medium repair	更换/维修: 温度传感器、风扇、电源板 PCB、机门、固定式门封 Replacement/repair: temperature sensor, fan, power board PCB, door, seal gasket (non-clip on)	300
大修 Major repair	更换: 毛细管、干燥过滤器、压力管、回气管、压缩机、门框加热器、冷凝器、蒸发器、电磁阀、除霜加热器。维修冰堵、脏堵、填充制冷剂 Replacement: capillary tube, filter drier, pressure pipe, return air pipe, compressor, door frame heater, condenser, evaporator, solenoid valve, defrost heater. Repair ice block, dirty block, fill refrigerant	450
额外服务: Additional Services:		
深度清洗 Deep cleaning	性能检测; 外观检验; 内胆清洗保养; 外部清洗 Performance inspection; Appearance inspection; Inner liner cleaning and maintenance; Exterior cleaning	200
拆卸 Disassembling	拆卸并将整机拖出橱柜, 然后清洁橱柜 Disassemble and pull out the whole unit as well as clean the niche	80
二次安装 Reinstallation	设备二次安装 (包括更换机门方向) Unit reinstallation (inclusive door direction change)	150

维修拖运费:**Transportation cost:**

服务过程中如需运输，可由用户自行解决，也可由我公司各服务中心代办运输。运费按单台单程计算，包括搬运费，装卸费。

If transportation is required during the service process, the user can solve it by himself, or the transportation can be handled by our company's service centers. The freight is calculated on a single one-way basis, including handling fees, loading and unloading fees.

实际运输公里数指运输车辆载上承运机器后直接抵达目的地的最优路线路程。

The actual transportation kilometer refers to the optimal route distance for the transportation vehicle directly travelling to the destination after loading the transported machine.

类别 Category	维修拖运费说明 Service transportation cost description	收费标准 (单位: 元) Charges (Unit: CNY)
单程距离≤15km One-way distance≤15km	请参考上文内容。 Please refer to above description.	300
15km<单程距离≤30km 15km<One-way Distance ≤30km	请参考上文内容。 Please refer to above description.	360
30km<单程距离≤50km 30km<One-way Distance ≤50km	请参考上文内容。 Please refer to above description.	440
单程距离>50km One-way Distance>50km	请参考上文内容。 Please refer to above description.	价格另议 Price to be individually negotiated

利勃海尔 (中国) 有限公司电器部

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