

## 10-Year Liebherr Guarantee Conditions

NAA Ltd., Crosslands Business Park, Lower Ballymount Road, Dublin 12, D12 E292 (NAA) shall provide the owner of a Liebherr Household Appliance from the core range (hereinafter collectively referred to as 'Core Appliances') with a voluntary 10-year Liebherr guarantee in accordance with the following conditions (hereinafter referred to as the 'Liebherr Guarantee'). This Liebherr Guarantee applies in addition to the statutory rights to which the purchaser is entitled vis-à-vis the seller of the Core Appliance in case of defects (liability for defects, warranty), which the purchaser can claim free of charge, and does not restrict these rights. Likewise, it does not limit other warranties from Liebherr or third parties.

Core Appliances are listed in Appendix I.

### i. Scope

The Liebherr Guarantee applies to Core Appliances installed in the Republic of Ireland and for private use that were purchased from a Liebherr authorised dealer and registered within 60 days of purchase – no later than 18 February 2025.

### ii. Guarantor

The guarantor is NAA Ltd., Crosslands Business Park, Lower Ballymount Road, Dublin 12, D12 E292.

### iii. Duration and start of the Liebherr Guarantee

1. The Liebherr Guarantee shall be granted for a period of 10 years (guarantee period).
2. The guarantee period begins with the purchase transaction of the Core Appliance, for the purpose of first-time use.
3. The guarantee period shall neither be renewed nor extended by a service under the guarantee.

### iv. Conditions of the Liebherr Guarantee and enforcement

Liebherr shall provide the Liebherr Guarantee if the following conditions are demonstrably jointly met:

1. The Core Appliance was purchased for the first time from Liebherr or a seller authorised by Liebherr who is an entrepreneur within the scope of the Liebherr Guarantee. The transaction date must be within the period 22 November 2024 to 20 December 2024.
2. The Core Appliance is installed within the scope of the Liebherr Guarantee.
3. The Core Appliance was registered via the registration website under [www.liebherr.com](http://www.liebherr.com) or by contacting NAA Ltd at [liebherr@naa.ie](mailto:liebherr@naa.ie) and receiving confirmation of receipt, on or before 18 February 2025 (limitation period). Proof of a qualifying purchase must be presented, to Liebherr customer service personnel before any work is undertaken. Failure to provide proof of purchase may result in the guarantee being invalidated.
4. The proof of purchase for the Core Appliance in accordance with IV. 3. must be presented to the Liebherr customer service personnel, prior to a booking being made.
5. The Liebherr Guarantee is not transferable to another Appliance with the exception of the case described in V 3.

### v. Content and scope of the Liebherr Guarantee

1. The Liebherr customer service department or an authorised Liebherr customer service centre shall rectify any defects in the Core Appliance which occur during the guarantee period which are demonstrably due to material or manufacturing defects free of charge and shall bear the associated costs, in particular, labour and travel costs as well as any additional repair materials required. If there is a defect in parts of the interior fittings, handles or covering panels, Liebherr reserves the right to send the owner the corresponding spare parts for self-assembly free of charge.
2. The Liebherr Guarantee does not grant any claims against Liebherr over and above this rectification of defects.
3. If the repair is uneconomical or impossible, the owner shall receive an identical or comparable new Appliance (hereinafter referred to as the 'Replacement Appliance') in return for their defective Appliance. If the Core Appliance is replaced by Liebherr under the Liebherr Guarantee, the remaining warranty period of the Liebherr Guarantee shall be transferred to the Replacement Appliance.

## vi. Exclusion and expiry of the Liebherr Guarantee

1. The Liebherr Guarantee does not include faults or defects in the Core Appliance which are attributable to the following:
  - a. non-observance of the operating and/or assembly instructions, incorrect installation and/or incorrect connection, improper use, improper operation or stress as well as wear and tear;
  - b. external influences, such as transit damage, damage caused by impact or shock, damage caused by the weather or other natural phenomena;
  - c. repairs and modifications which have not been carried out by the Liebherr customer service department or an authorised Liebherr customer service centre.
2. The Liebherr Guarantee also does not include defects in door seals, including permanently attached parts such as covers and doors, insofar as their defectiveness is due to a fault in the door seal, as well as light sources and age-related visual defects, or consumables, such as air filters and water filters.
3. The Liebherr Guarantee shall expire if the type plate or the Core Appliance number has been removed, tampered with or made illegible, regardless of by whom, or if parts of third-party origin, in particular spare parts that do not originate from Liebherr or are not suitable for use in or on the Core Appliance, have been installed or attached to the Appliance.

## vii. Statute of limitations

Claims under the Liebherr Guarantee due to a defect asserted within the guarantee period shall become statute-barred in 6 months. The limitation period begins with the discovery of the defect.

## viii. Contact details in the event of a guarantee claim

In the event of a guarantee claim, please contact by phone or email:

N.A.A. Ltd  
Crosslands Business Park  
Lower Ballymount Road  
Ballymount Industrial Estate  
Dublin 12  
E12 E292  
TEL: 01-4600064  
EMAIL: liebherr@naa.ie

## Appendix I – Core Appliances included in this promotion

The appliances included in this promotion are:

CBNsdc 765i  
CBNste 8872  
CNsda 5723  
CNsfd 5203  
CUe 2831  
CUele 2831  
ECBNe 8870  
ECBNe 8872  
EWTdf 3553  
Fe 1404  
FNd 4625  
FNd 5026  
FNd 522i  
ICBNci 5153  
ICBNdi 5163  
ICNSe 5103  
ICSe 5103  
IRBci 5150  
IRBci 5151  
IRBci 5180  
IRBd 5120  
IRBPci 5170  
IRd 4520  
IRe 5100  
RBsdc 525i  
Rd 5000  
Re 1400  
SIFNdi 4556  
SIFNdi 5188  
SIFNe 5128  
SUIGN 1554  
UIK 1510  
UIKo 1550  
UWTes 1672  
UWTgb 1682  
WPgbi 5272  
XRCsd 5255 – consisting of SBNsdd 526i and SRsdc 525i  
XRFbs 5295 – consisting of SFNbsd 529i and SRBbsc 529i  
XRFsd 5265 – consisting of SFNsdd 526i and SRBsdd 526i  
XRFsf 5220 – consisting of SFNsfd 5227 and SRsfd 5220 or Rsfd 5220