

Trade Delivery Schedule 2025

LIEBHERR

Refrigeration & Freezing



If your next scheduled delivery is

Mon

Tue

Wed

Thu

Fri

Your order deadline is 12pm

Thu

Fri

Mon

Tue

Wed

AB	Aberdeen TU/TH (BathGate)
AL	St. Albans MO/WE/FR (Pannattoni)
B	Birmingham TU/WE/FR (Pannattoni)
BA	Bath - TU/TH (Willmotts)
BB	Blackburn TU/TH (Leeds)
BD	Bradford WE/FR (Leeds)
BH	Bournemouth - WE/FR (Willmotts)
BL	Bolton TU/TH (Leeds)
BN	Brighton MO/WE/FR (Erith)
BR	Bromley MO/TU/TH (Pannattoni)
BS	Bristol - MO/TH (Willmotts)
CA	Carlisle TU/FR (Leeds)
CB	Cambridge TU/TH (Pannattoni)
CF	Cardiff - MO/WE (Willmotts)
CH	Chester MO/WE (Leeds)
CM	Chelmsford TU/TH (Pannattoni)
CO	Colchester TU/TH (Pannattoni)
CR	Croydon TU/TH/FR (Pannattoni)
CT	Canterbury TU/TH (Erith)
CV	Coventry WE/FR (Pannattoni)
CW	Crewe MO/WE (Leeds)
DA	Dartford MO/WE (Erith)
DD	Dundee MO/TH (BathGate)
DE	Derby MO/WE/TH (Pannattoni)
DG	Dumfries TU/TH (BathGate)
DH	Durham MO/WE (BathGate)
DL	Darlington MO/TH (BathGate)
DN	Doncaster TU/TH (Leeds)
DT	Dorchester - WE/FR (Willmotts)
DY	Dudley TU/FR (Pannattoni)
E	London E MO/WE/FR (Pannattoni)
EC	London EC MO/WE/FR (Pannattoni)
EH	Edinburgh MO/WE/FR (BathGate)
EN	Enfield MO/WE/FR (Pannattoni)
EX	Exeter - TU/TH (Willmotts)
FK	Falkirk WE/FR (BathGate)
FY	Blackpool TU/TH (Leeds)
G	Glasgow MO/WE/FR (BathGate)
GL	Gloucester - MO/TH (Willmotts)
GU	Guilford MO/WE/FR (Erith)

HA	Harrow MO/WE/FR (Pannattoni)
HD	Huddersfield TU/FR (Leeds)
HG	Harrogate MO/TH (Leeds)
HP	Hemel Hempstead TU/TH (Pannattoni)
HR	Hereford - MO/TH (Willmotts)
HU	Hull TU/TH (Leeds)
HX	Halifax WE/FR (Leeds)
IG	Ilford MO/WE/FR (Pannattoni)
IP	Ipswich TU/TH (Pannattoni)
IV	Inverness TU/TH (BathGate)
KA	Kilmarnock TU/TH (BathGate)
KT	Weybridge TU/WE/FR (Pannattoni)
KW	Kirkwall TU (BathGate)
KY	Kirkcaldy MO/WE (BathGate)
L	Liverpool MO/TH (Leeds)
LA	Lancaster TU/FR (Leeds)
LD	Llandrindod - MO/WE (Willmotts)
LE	Leicester MO/WE/TH (Pannattoni)
LL	Llandudno MO/WE (Leeds)
LN	Lincoln TU/TH (Pannattoni)
LS	Leeds WE/FR (Leeds)
LU	Luton TU/TH/FR (Pannattoni)
M	Manchester MO/WE/FR (Leeds)
ME	Medway TU/TH (Erith)
MK	Milton Keynes MO/WE/FR (Pannattoni)
ML	Motherwell TU/FR (BathGate)
N	London N MO/WE/FR (Pannattoni)
NE	Newcastle MO/WE (BathGate)
NG	Nottingham MO/WE/TH (Pannattoni)
NN	Northampton MO/WE (Pannattoni)
NP	Newport - MO/WE (Willmotts)
NR	Norwich TU/TH (Pannattoni)
NW	London NW MO/WE/FR (Pannattoni)
OL	Oldham TU/TH (Leeds)
OX	Oxford MO/TU/TH (Pannattoni)
PA	Paisley MO/WE (BathGate)
PE	Peterborough TU/TH (Pannattoni)
PH	Perth MO/TH (BathGate)
PL	Plymouth - TU/TH (Willmotts)
PO	Portsmouth WE/FR (Willmotts)

PR	Preston TU/TH (Leeds)
RG	Reading MO/TH (Pannattoni)
RH	Redhill MO/WE/FR (Erith)
RM	Romford MO/TH (Pannattoni)
S	Sheffield TU/FR (Leeds)
SA	Swansea - MO/WE (Willmotts)
SE	London SE TU/TH/FR (Pannattoni)
SG	Stevenage TU/TH/FR (Pannattoni)
SK	Stockport WE/FR (Leeds)
SL	Slough MO/TH (Pannattoni)
SM	Sutton TU/WE/FR (Pannattoni)
SN	Swindon - TU/FR (Willmotts)
SO	Southampton - WE/FR (Willmotts)
SP	Salisbury - TU/FR (Willmotts)
SR	Sunderland MO/WE (BathGate)
SS	Southend on Sea MO/TH (Pannattoni)
ST	Stoke on Trent TU/FR (Pannattoni)
SW	London SW TU/WE/FR (Pannattoni)
SY	Shrewsbury MO/WE (Leeds)
TA	Taunton - TU/TH (Willmotts)
TD	Galashiels MO/WE (BathGate)
TF	Telford TU/FR (Pannattoni)
TN	Tonbridge TU/TH (Erith)
TQ	Torquay - TU/TH (Willmotts)
TR	Truro - TU/TH (Willmotts)
TS	Teeside MO/WE (BathGate)
TW	Hounslow TU/WE/FR (Pannattoni)
UB	Southall MO/WE/FR (Pannattoni)
W	London W MO/WE/FR (Pannattoni)
WA	Warrington MO/TH (Leeds)
WC	London WC MO/WE/FR (Pannattoni)
WD	Watford MO/WE/FR (Pannattoni)
WF	Wakefield TU/FR (Leeds)
WN	Wigan WE/FR (Leeds)
WR	Worcester TU/FR (Pannattoni)
WS	Walsall TU/FR (Pannattoni)
WV	Wolverhampton TU/FR (Pannattoni)
YO	York MO/TH (Leeds)

NB: Local depot shown in parentheses

Deliveries

Contact Information Required:

- When nominating the delivery address, please also provide a corresponding contact name, email address and phone number.

Goods In Deliveries – UK Mainland

- Deliveries are FOC to either your nominated delivery address, or any other commercial address.
- Goods In deliveries are to kerbside only, not sited. Packaging will not be removed. Any collections must be pre-booked and may be chargeable.
- We deliver trade to most postcodes 2/3 times each week, and the deadline for orders is noon Day 1, for delivery Day 3 (excl. XL/XXL units). The Delivery Schedule by postcode is available on request.
- Delivery will be anytime from 8.30 to 18.00. Timed deliveries are possible for bulk deliveries of 25+ units.
- Goods will normally be delivered by our main logistics contractor – Yusen – usually on a 17/18 tonne vehicle with a tail lift, with bulk deliveries on an Artic with tail lift.
- We reserve the right to raise additional charges for extended waiting times due to conditions or requirements at the delivery address which are beyond Liebherr’s control.

Goods In Deliveries – Northern Ireland

- We deliver FOC to Northern Ireland on Tuesdays and Fridays as standard. Deadline for orders is noon Tuesday for Friday delivery, and noon Thursday for Tuesday delivery.
- All other terms per UK Mainland section above.
- Point of Use deliveries are not available in Northern Ireland at this time.

Point of Use Deliveries - UK Mainland

- Point of Use Delivery is a two-man service that includes positioning in location of choice, unpacking and removal of packaging.
- Delivery lead time is 7-12 working days.
- The below costs are for standard deliveries and assume clear access for delivery, without extended waiting times. All costs shown are excluding VAT.
- Non-standard deliveries would include timed delivery, access restrictions, stairs, long waiting times, additional delivery staff required, awkward locations, swap outs etc.
- Non-standard deliveries - please contact the sales office for information and pricing for both the delivery, and if required a site survey (LGB.refrigerationsales@liebherr.com or +44 (0)3330 147 88 - Option 1)
- We reserve the right to raise additional charges for extended waiting times due to conditions or requirements at the delivery address which are beyond Liebherr’s control.

				Point of Use Delivery			Collection of Old Appliances**
Product Type	Max Height	Max Weight	Goods In Delivery	Zone 1 England and Wales	Zone 2 Lower Scotland	Zone 3 Upper Scotland incl. Highlands*	
Undercounter	88cm	85kg	Free	£80	£100	POA	£50
Tall / Combi's	203cm	120kg	Free	£120	£150	POA	£90
XL / XXL***	-	-	Free	£180	£220	POA	£130

* Zone 3 includes post codes AB, DD, FK, KW, KY, PA, PH and IV, excluding Islands.
** Collection must be booked with delivery. Appliances must be cleaned, decontaminated, defrosted, emptied and safe.
*** Additional charges for XL/XXL (> 203cm/120kg) may be required according to site conditions, including more than 3 steps.
NB: Failed deliveries due to incorrect information provided, restricted access etc, and same day delivery cancellations will be subject to the full delivery cost.

Site Surveys

- If a Site Survey is required, it will now be price on application based on the location and requirements of the project. The previous fixed charge is unsuitable when many can now be done remotely.

Collection and Disposal of Old Appliances

- Liebherr will collect old Liebherr appliances free of charge per our obligations under the WEEE regulations, up to the quantity of new appliances ordered only.
- Additional appliances and non-Liebherr appliances will be charged per the tariff above.
- Collections must be requested at the time of ordering and will only be at the same time as the new delivery.
- Items must be available for collection from Goods In.
- Appliances must be cleaned, decontaminated, defrosted, emptied and safe.
- For safety reasons our delivery team will only collect appliances that have been confirmed as decontaminated. This requires attaching a completed Decontamination Certificate to the front of the appliance.
- This certificate can be requested from the sales team prior to collection (LGB.refrigerationsales@liebherr.com).
- Failed collections due to non-compliance with the above will not be rebooked free of charge.
- All other collection or disposal services will be POA.

Damages

- Damages must be reported within 14 days from delivery to LGB.refrigerationsales@liebherr.com and be accompanied by photographic records and the serial number.
- The original packaging must be retained for inspection by Liebherr.
- Appliances will not be accepted if installed or used in any way.
- Damaged goods in any location other than the original delivery address will not be accepted.
- Where possible we may send replacement parts or offer a damage allowance, instead of collection of the goods. This is in line with our policy to reduce waste and its impact on the environment.
- Where a return is agreed, the appliance must be secured in the original packagin prior to collection. This is to prevent further damage on its return journey. We reserve the right to withhold credit for the appliance where this is not adhered to.