

10-Year Liebherr Guarantee Conditions

NAA Ltd., Crosslands Business Park, Lower Ballymount Road, Dublin 12, D12 E292 (NAA) shall provide the owner of a Liebherr Household Appliance from the core range (hereinafter collectively referred to as 'Core Appliances') with a voluntary 10-year Liebherr guarantee in accordance with the following conditions (hereinafter referred to as the 'Liebherr Guarantee'). This Liebherr Guarantee applies in addition to the statutory rights to which the purchaser is entitled vis-à-vis the seller of the Core Appliance in case of defects (liability for defects, warranty), which the purchaser can claim free of charge, and does not restrict these rights. Likewise, it does not limit other warranties from Liebherr or third parties.

Core Appliances are listed in Appendix I.

I. Scope

The Liebherr Guarantee applies to Core Appliances installed in the Republic of Ireland and for private use that were purchased for private use from a Liebherr authorised dealer within the promotional period from 01 June 2025 to 31 October 2025, and registered within 2 months of purchase – no later than 31 December 2025.

II. Guarantor

The guarantor is NAA Ltd., Crosslands Business Park, Lower Ballymount Road, Dublin 12, D12 E292.

III. Duration and start of the Liebherr Guarantee

1. The Liebherr Guarantee shall be granted for a period of 10 years (guarantee period).
2. The guarantee period begins with the purchase transaction of the Core Appliance, for the purpose of first-time use.
3. The guarantee period shall neither be renewed nor extended by a service under the guarantee.

IV. Conditions of the Liebherr Guarantee and enforcement

Liebherr shall provide the Liebherr Guarantee if the following conditions are demonstrably jointly met:

1. The Core Appliance was purchased for the first time from Liebherr or a seller authorised by Liebherr who is an entrepreneur within the scope of the Liebherr Guarantee. The transaction date must be within the period 01 June 2025 and 31 October 2025.
2. The Core Appliance is installed within the scope of the Liebherr Guarantee.
3. The Core Appliance was registered via the registration website under www.liebherr.com or by contacting NAA Ltd at liebherr@naa.ie and receiving confirmation of receipt, on or before 30 September 2025 (limitation period). Proof of a qualifying purchase must be presented, to Liebherr customer service personnel before any work is undertaken. Failure to provide proof of purchase may result in the guarantee being invalidated.
4. The proof of purchase for the Core Appliance in accordance with IV. 3. must be presented to the Liebherr customer service personnel, prior to a booking being made.
5. The Liebherr Guarantee is not transferable to another Appliance with the exception of the case described in V 3.

V. Content and scope of the Liebherr Guarantee

1. The Liebherr customer service department or an authorised Liebherr customer service centre shall rectify any defects in the Core Appliance which occur during the guarantee period which are demonstrably due to material or manufacturing defects free of charge and shall bear the associated costs, in particular, labour and travel costs as well as any additional repair materials required. If there is a defect in parts of the interior fittings, handles or covering panels, Liebherr reserves the right to send the owner the corresponding spare parts for self-assembly free of charge.
2. The Liebherr Guarantee does not grant any claims against Liebherr over and above this rectification of defects.
3. If the repair is uneconomical or impossible, the owner shall receive an identical or comparable new Appliance (hereinafter referred to as the 'Replacement Appliance') in return for their defective Appliance. If the Core Appliance is replaced by Liebherr under the Liebherr Guarantee, the remaining warranty period of the Liebherr Guarantee shall be transferred to the Replacement Appliance.

vi. Exclusion and expiry of the Liebherr Guarantee

1. The Liebherr Guarantee does not include faults or defects in the Core Appliance which are attributable to the following:
 - a. non-observance of the operating and/or assembly instructions, incorrect installation and/or incorrect connection, improper use, improper operation or stress as well as wear and tear;
 - b. external influences, such as transit damage, damage caused by impact or shock, damage caused by the weather or other natural phenomena;
 - c. repairs and modifications which have not been carried out by the Liebherr customer service department or an authorised Liebherr customer service centre.
2. The Liebherr Guarantee also does not include defects in door seals, including permanently attached parts such as covers and doors, insofar as their defectiveness is due to a fault in the door seal, as well as light sources and age-related visual defects, or consumables, such as air filters and water filters.
3. The Liebherr Guarantee shall expire if the type plate or the Core Appliance number has been removed, tampered with or made illegible, regardless of by whom, or if parts of third-party origin, in particular spare parts that do not originate from Liebherr or are not suitable for use in or on the Core Appliance, have been installed or attached to the Appliance.

vii. Statute of limitations

Claims under the Liebherr Guarantee due to a defect asserted within the guarantee period shall become statute-barred in 6 months. The limitation period begins with the discovery of the defect.

viii. Contact details in the event of a guarantee claim

In the event of a guarantee claim, please contact by phone or email:

N.A.A. Ltd
Crosslands Business Park
Lower Ballymount Road
Ballymount Industrial Estate
Dublin 12
E12 E292
TEL: 01-4600064
EMAIL: liebherr@naa.ie

Appendix I – Core Appliances included in this promotion

The appliances included in this promotion are:

CBNsd 765i
CBNste 8872
CNsda 5723
CNsfd 5203
CUe 2831
CUele 2831
ECBNe 8872
EWTdf 3553
Fe 1404
FNd 5026
ICBa 5123
ICBNci 5663
ICBNdi 5163
ICNSe 5103
ICSe 5103
IRBbi 5150
IRBbi 5151
IRBci 5180
IRBd 5120
IRd 4520
IRe 5100
Re 1400
Rsfd 5220
SFNd 5227
SIFNdi 4556
SIFNdi 5188
SIFNe 5108
SUFNd 365i
URd 3600
URPd 365i
UWgbi 3682
UWpri 3662
WPgbi 7483
XRFbs 5295 – consisting of SFNbsd 529i and SRBbsc 529i
XRFsf 5220 – consisting of SFNsfd 5227 and SRsfd 5220 or Rsfd 5220
XRFsf 5240 – consisting of SFNsfd 5247 and SRsfd 5220 or Rsfd 5220
XRFsf 5245 – consisting of SFNsfd 5247 and SRBsfc 5220