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# We provide support at all levels

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Services

**LIEBHERR**

Liebherr Tower Cranes







# Services

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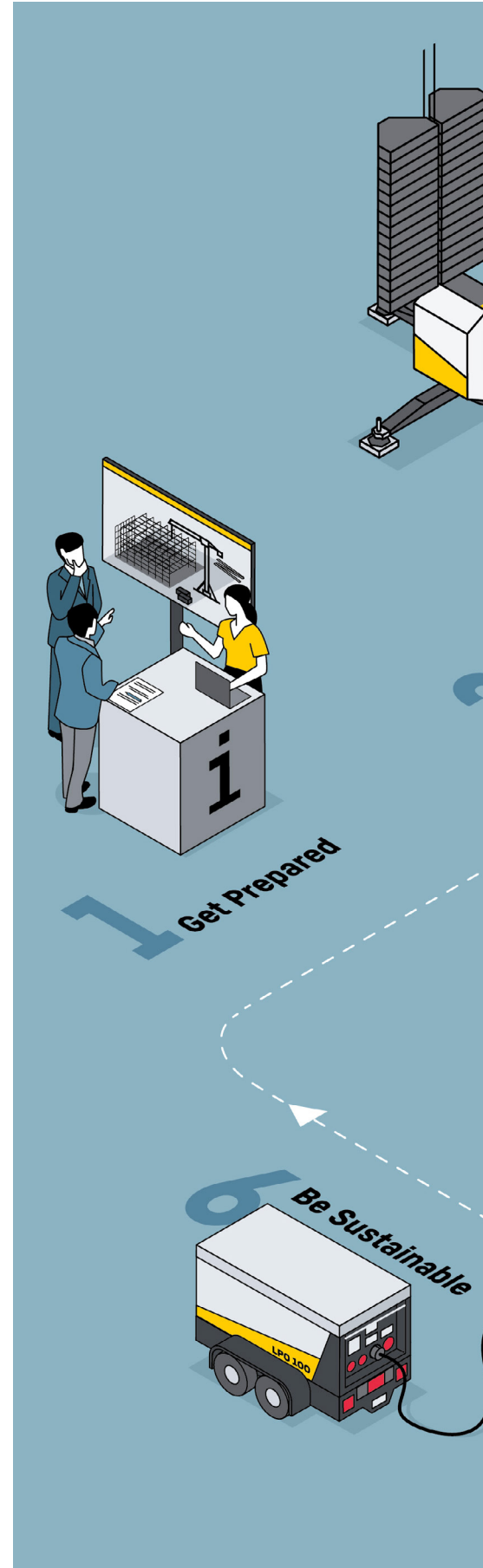
# Tower Crane Services

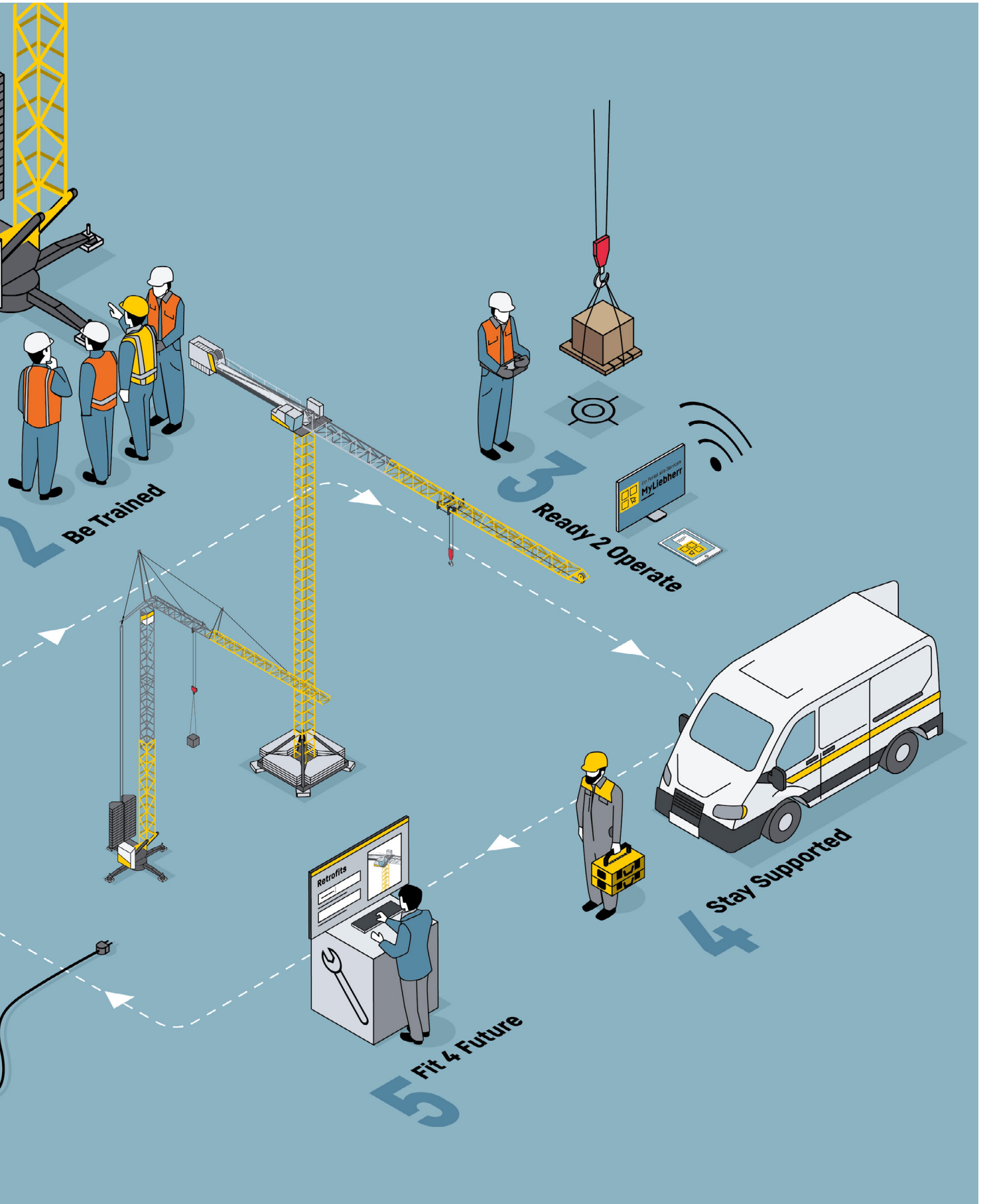
## Your strong partner for crane solutions – from planning through to operation

Whether purchase or rental, we provide comprehensive support for whatever decision you make and offer a broad portfolio of new and used cranes. Thanks to our financing options, which we offer in collaboration with experienced partners, we can find the right solution to suit your needs.

Planning a largescale project? Our experts from Tower Crane Solutions are on hand to help you efficiently plan your construction site for maximum productivity and safety. Make the most of our wide range of training offers before starting work with your crane. These are individually tailored to your qualifications and relationship with Liebherr. Our online portal, MyLiebherr, lets you access key information 24/7, including static data and operator manuals. Further digital solutions such as LiDAT are there to help you optimise your fleet management. And we're there for you on the job too! Our global service network ensures safe crane operation, supplies you with spare parts and is on hand to provide you with technical support. We offer retrofits, updates and upgrades to maximise the service life of your Liebherr machines, including sustainable solutions such as repairs and reconditioning of cranes and components.

Liebherr services: more than just support – guaranteed!  
Because efficiency saves time and costs, transparency enables informed decisions and digital innovations open up new possibilities.







# Tower Crane Solutions



## Global expertise, local partners

Custom solutions direct from the manufacturer – Tower Crane Solutions specialises in consulting and planning services for large and special projects as well as custom applications for tower cranes in the fields of mining, shipyard work, and power station and plant construction.

Together with our sales partners and customers, Tower Crane Solutions develops holistic concepts for specific crane projects. Our team of experienced specialists makes use of the global Liebherr network and coordinates collaborations between various areas of expertise, e.g. Design, Structural Engineering, Production, Sales, Rental and Service.

In addition, Tower Crane Solutions delivers CAD-supported digital construction site planning with the aim of offering customers a comprehensive service for the cost-effective use of cranes in their construction projects.

Find Tower Crane Solutions here:



# Training for tower cranes



## Extensive training offers

Our diverse international training opportunities are designed to support our participants in making their day-to-day work efficient and safe. We use a combination of digital learning solutions and decentralised on-site sessions for this. The digital training options help participants to prepare for their practical training modules in the best way possible.

More than 30 trainers are available internationally to guide and support participants on their development journey.

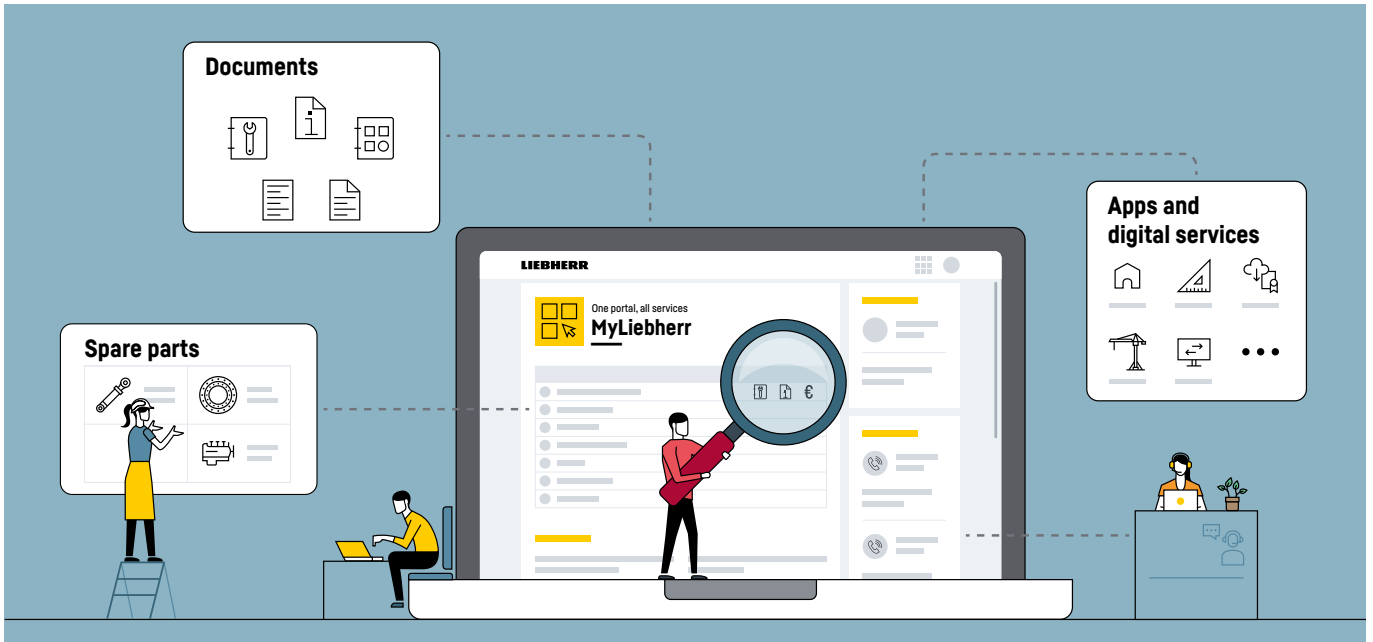
If you are interested in our training offers, please contact your responsible service partner or area training manager.

More information about training is available on our homepage.





# MyLiebherr



## One portal, all services

Our MyLiebherr platform offers you a central hub for a variety of product groups.

Centralised access via MyLiebherr allows you to see all our apps at a glance, including:

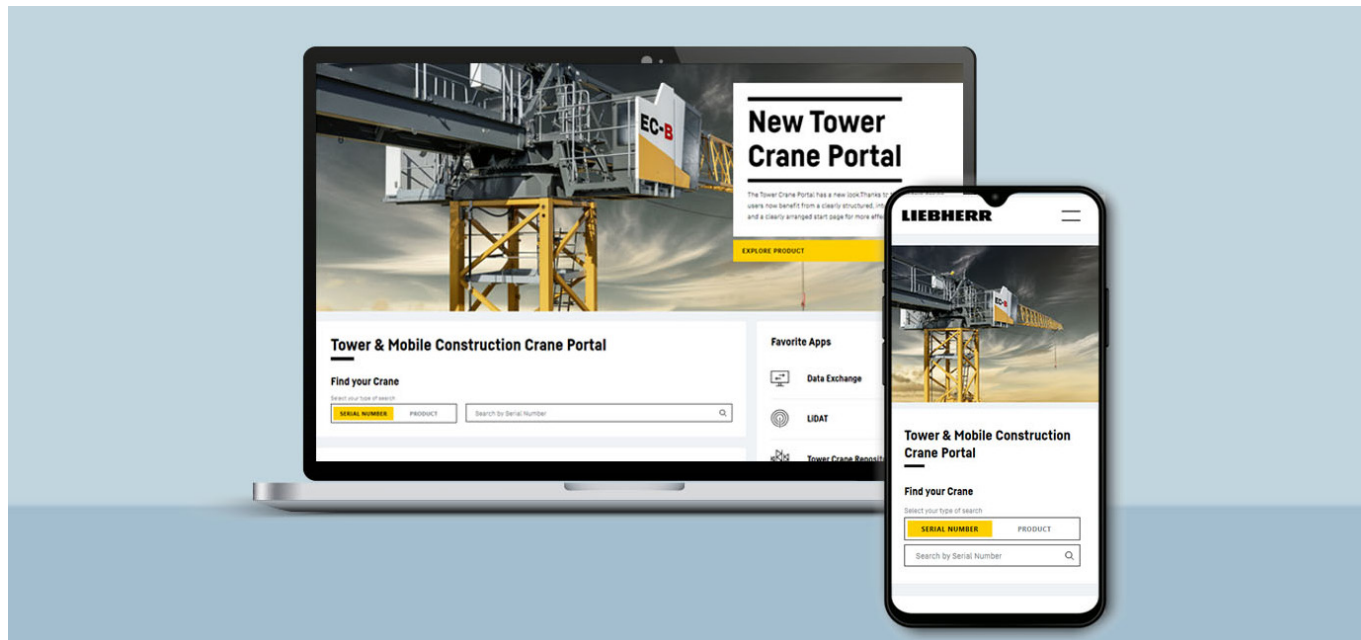
- the tower crane spare parts catalogue
- the Tower Crane Portal with all documents (spare parts and service documentation, operator manuals and much more)
- digital price lists
- the Tower Cranes Shop with prices and availability of spare parts
- our fleet management tool LiDAT

You can contact your responsible service partner via MyLiebherr: it's quick, simple and convenient!





# Tower Crane Portal



## Everything in one app

Our 'TCP' application gives you quick, user-friendly access to all relevant documentation for your tower cranes depending on your role, such as:

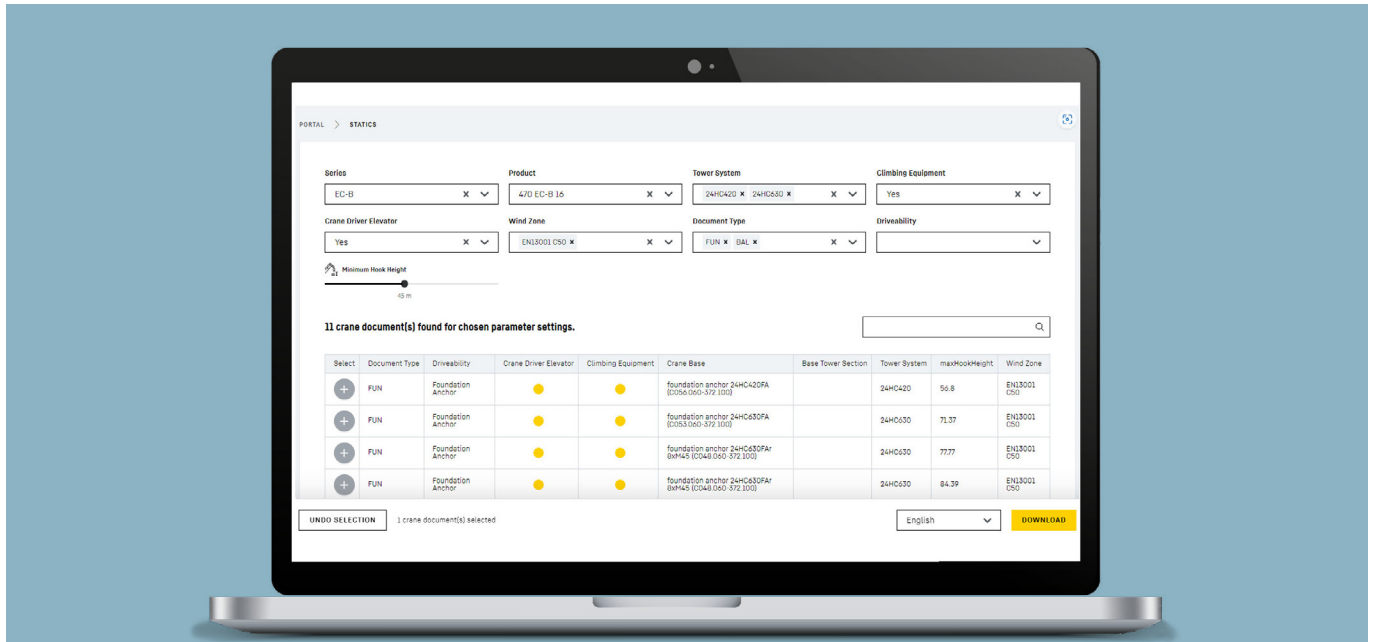
- operator manuals
- wiring diagrams
- service information
- technical information
- product presentations

Your access to  
the Tower Crane Portal:





# Documentation



## On paper or digital – always at hand

When your new machine is delivered, you are provided with all documents, including operator manual, spare parts list and declaration of conformity. You can access these documents online via our Tower Crane Portal.

If you have a machine from a previous year of manufacture or would like the documents in paper form, they can be requested via our documentation team at 'doku.lbc@liebherr.com'.

Further information and offers can be found in our service brochure:



# Structural engineering services



## Technical services for tower cranes

We are here to help. With structural questions about the crane itself and crane applications that go beyond the information provided in the operator manual. Through solutions tailored to your specific needs. Our services range from the provision of additional crane documents to structural calculations and design of non-standard crane applications, right through to the development and design of custom special solutions.

Simply send your enquiry directly to 'statik.lbc@liebherr.com'.

You can access further information about your crane along with static data via MyLiebherr:





## Fleet management

The LiDAT data transfer and positioning system enables the fleet management of Liebherr machines belonging to the duty cycle crawler crane, crawler crane, tower crane and maritime crane product areas via a standardised platform. The ability to integrate machines from other manufacturers means that extensive machine fleets can be managed. LiDAT makes it easier to manage and control your fleet and provides information on the location and operation of your machines. This includes the crane's position, operating and utilisation times, and service schedule information.

Advantages at a glance:

- comprehensive fleet management from a single source for various machine types, including third-party equipment
- more planning security: you always know where your machine is located. Information on machine position and operating and utilisation times can be used to determine how cost-efficiently your crane is being used.
- cost savings through efficient service engineer deployment and spare parts planning
- intelligent maintenance planning (service schedule information)
- systematic documentation of overloading and operating errors
- data retrieval several times a day

Find out more about  
the LiDAT fleet management  
tool:



# Assembly

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## Crane assembly to meet any challenge

Our qualified service team is available to assemble your crane competently and efficiently. We have the right solution for you, no matter where you want to set it up and even if circumstances are challenging.



# Field Service & Technical Support

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## Crane-focused service

With its Tower Crane Customer Service, Liebherr offers fast and reliable support for tower cranes.

Many challenges in the field can be solved simply by talking to our team. Capable and specialised service advisors are on hand to answer technical questions in a number of languages and provide fast assistance. We also offer user-oriented support for tower crane software solutions.

Liebherr's broad training offer provides optimal training for your employees, which results in greater safety and productivity on your construction site. A worldwide network of service technicians and service partners, combined with optimal logistics, enables a fast and reliable supply of original spare parts and so ensures optimal equipment availability, maximum safety and long product service life.

Our Field Service provides comprehensive support for crane assembly, maintenance, safety inspections and largescale projects through qualified service professionals and crane experts.

# Contact/ service partner search

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## Find your Liebherr contact

Our customers can rely on a worldwide sales and service network.  
Search for the right contact here.





# Used Cranes & Rental

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## Rental and used machines from our Tower Crane Center

The Tower Crane Center in Bad Waldsee is active in the international used tower crane market, where it connects a global network of Liebherr sales partners. It operates worldwide in the purchase and sale of used machines and in the rental of large and special equipment.

- inspection and repair of rental and used equipment
- access to a worldwide pool of rental and used machines
- planning of optimised crane combinations and special technical solutions together with Tower Crane Solutions
- high availability of cranes, crane components and accessories
- worldwide service network with efficient local customer service



### Used machines

Our central marketplace for used cranes, equipment and spare parts is your place to find top quality used machines across a range of product groups. It's all about quality that lasts.





# Repair Center



## Your partner for crane repairs and reconditioning – maximum performance, minimum downtime!

At our Liebherr Repair Center, we focus on delivering the very best quality and reliability. Our experienced crane specialists are ready to repair or recondition your crane quickly and efficiently. Using original Liebherr spare parts, we not only guarantee an extended service life for your machines, but also the outstanding performance you expect.

Overview of our services:

- Crane repairs: Professional repair of your cranes for optimal functionality.
- Crane reconditioning: Quick and thorough reconditioning of your cranes for maximum performance.
- Component repairs: Overhaul of mechanical and electronic components for peak efficiency.
- Additional services: Comprehensive structural steelwork, retrofit solutions and specialised services for our fibre rope.

Advantages at a glance:

- Sustainability: Use reconditioned components to make an environmental difference without sacrificing reliability.
- Cost efficiency: Extend the service life of your machines and reduce your operating costs through targeted repairs.
- Reliability and quality: Benefit from the same familiar high performance and quality of your cranes after reconditioning.

You can rely on our expertise! For questions and quotations, please contact 'repair-center.tc@liebherr.com'. Get in touch with us today and find out how we can take your crane's performance to the next level. Maximise your efficiency and minimise downtime with our Repair Center at your side!







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